

SECTION 25: TERMINATION OF SERVICE:

(a) All utility service shall be pursuant to proper permit or application, which procedure accords the District the opportunity to provide for orderly expansion of facilities and regulation thereof in a manner calculated to ensure continuous service to all consumers. Inherent in this obligation is the governmental prerogative of necessity to terminate consumption which is adverse to the continuous, orderly and uninterrupted operation and maintenance of its utility service. Accordingly, the District reserves the right by unilateral act in its sole discretion to refuse service, or to terminate service temporarily, or to discontinue service in all instances when conditions exist which would constitute an emergency of public concern, or when the providing of any service would constitute a threat to the safety, health or welfare of consumers generally or a significant portion of the consumer population.

(b) When discontinuance or termination of service can be remedied by an act of the consumer, the District shall provide notice of remedial action to the consumer in order that service may be continued uninterrupted. Acts considered to be remedial by the consumer, and for which service may be temporarily terminated, discontinued or interrupted are the following:

- (i) Failure to pay a bill for utility service that is past the Past Due Date.
- (ii) Failure of consumer to meet provisions of agreements with the District.
- (iii) Failure to correct deficiencies in piping or other components upon consumer's property after reasonable notice thereof.
- (iv) Use of service for any other property or purpose than described in the permit or application.

(c) The District reserves the right by unilateral act in its sole discretion to refuse service, terminate service temporarily, or to discontinue service without notice under the following circumstances:

- (i) Causing, or allowing to exist, a hazardous condition with respect to the location, use of, or access to any utility service or component.
- (ii) Alteration or modification of any transmission or metering component or device used in providing any utility service to the consumer. Any such unauthorized use, if fraudulent, may result in criminal prosecution and may result in restitution of revenue lost to the District as a condition to restoration of service, including costs of repair or restoration of any meters or components to normal service condition, as shall be determined by the District.
- (iii) Total or partial destruction of, or abandonment of, any structure, including any vacancy for a duration which, in the District's opinion, may create a hazardous or unsafe condition or constitute a nuisance.

(d) If service is terminated, resumption of service shall be accomplished in accordance with District policy upon the consumer making a request for resumption of service after having cured the action that caused the District to terminate service and having paid all applicable penalties or other fees due and owing to the District.

Specific Authority: 120.54, F.S., 190.011(5), F.S., 190.035, F.S.
Law Implemented: 120.54, F.S., 190.011(5), F.S., 190.035, F.S.
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