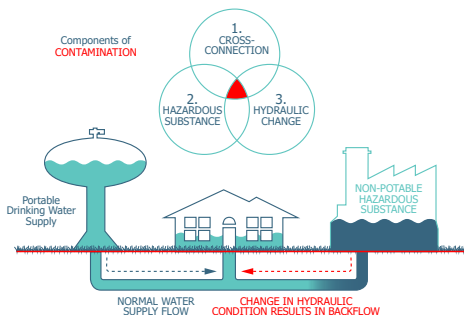


Your local water provider is making improvements to protect the safety of drinking water. Here's why.

Delaware's Department of Health Code 4462 prohibits hazardous interconnections to public water systems and requires all public water systems develop a comprehensive Cross-Connection Control Program.

PREVENTING THE HAZARDS OF BACKFLOW

Delaware water providers are responsible for ensuring that water is safe for everyone to drink. However, certain conditions known as cross-connections may allow hazardous substances to contaminate your own – or the public's – water supply. A cross-connection is an actual or potential connection between the safe drinking water (potable) supply, and a source of contamination or pollution. Cross-connections can result in a hazardous event known as backflow, which can draw those contaminants into your drinking water supply.



Remember, we're all in this together – and together we can work to keep your drinking water safe from the hazards of backflow and cross-connections to the public water system.

For more information, contact your local water utility, or visit www.watercustomer.com

RESOURCES:

Delaware Department of Health and Social Services
Chapter 16, Code 4462 (21.0 Cross-Connection Control)

4462 Public Drinking Water Systems

Environmental Protection Agency (EPA)
www.epa.gov/ground-water-and-drinking-water

American Water Works Association (AWWA)
www.awwa.org/

Delaware Rural Water Association (DRWA)
www.drwa.org

USC-Foundation for Cross Connection Control
<https://fccchr.usc.edu/>

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