

Dear Water Customer

The purpose of the City of Richfield's Cross Connection and Backflow Prevention Program, as defined in Local Ordinance, is to help eliminate possible contamination of the public water distribution system. There are two required components of the program; 1) site inspection and 2) testing of backflow prevention assemblies.

The City of Richfield will be working jointly with inspectors from HydroCorp to conduct these inspections. Thank you in advance for your cooperation in this matter.

As part of this program, an inspection of your facility's internal water system is to be completed. Inspectors will be reviewing your water system for connections that could possibly contaminate the water distribution system. The inspection is tentatively scheduled for **[SCHEDULEDDATE]**. The inspection must be completed during normal business hours of 8:00 a.m. to 5:00 p.m. If you need a more specific time, please call 1-844-493-7641 to arrange an appointment.

Any costs associated with the replacement, modification(s), installation, and/or testing of backflow prevention assemblies are the responsibility of the property owner/manager and/or occupant.

You will be notified following the inspection if modification(s) and/or testing of backflow prevention assemblies are necessary. We look forward to working with you in protecting the drinking water supply. If you have any questions or require additional information, please contact HydroCorp from 8am to 8pm EST Monday through Friday at 1-844-493-7641 or visit their website at watercustomer.com.